

The Arc Jacksonville

LIVING INDEPENDENTLY; FINDING ENRICHMENT



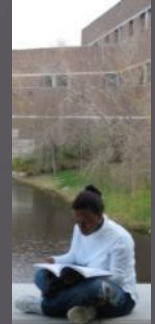
To allow parents
and individuals
with intellectual
disabilities to
discover the
possibilities of
living
independently

The Arc Jacksonville ON CAMPUS TRANSITION UNIVERSITY OF NORTH FLORIDA

A POST-SECONDARY TRANSITION PROGRAM (IN OPERATION FOR TEN YEARS)



- Individual Program of Study
 - Audit college classes
 - Service learning, volunteer experience, internship, paid employment
 - Social/Emotional Development
 - Self determination
 - Independence
- Participate in student clubs and organizations
- Experience Sports/Culture/Arts and other opportunities on Campus



Serving 32 Students with Intellectual Disabilities (some have additional diagnoses of Autism, Cerebral Palsy, Spina Bifida, Down Syndrome) – with residential services provided to 23 students (dorm or student suites housing)

The Arc Jacksonville SUMMER LIFE EXPERIENCE

A FOUR WEEK INDEPENDENT LIVING EMERSION PROGRAM THAT ASSESSES SKILLS NECESSARY FOR INDEPENDENCE (IN OPERATION FOR NINE YEARS)



- Daily Living Skills** : Budgeting, cooking, cleaning, sewing, safety/emergency training, household repairs, transportation
- Social Emotional Skills**: Team building, social etiquette, conversation skills, personal boundaries, expressing and identifying emotions, stress management.
- Leisure**: Occupy free time, plan social events, enhance time management skills, explore interest, develop hobbies, explore community



Serving 32 Individuals with Developmental Disabilities in 4 bedroom 4 bath apartments each summer.

ASK at The Arc Jacksonville

- ▣ Community Library
- ▣ Information and Referral
- ▣ Supplemental Special Needs Trusts
- ▣ Guardian/Guardian Advocacy (membership benefit)

Charlotte Temple
Vice President Advocacy
The Arc Jacksonville
1050 N. Davis Street
Jacksonville, Florida 32209
(904)358-1200





agency for persons with disabilities
State of Florida

Introduction and Overview

February 1, 2016

Rick Scott
Governor

Barbara Palmer
Director



agency for persons with disabilities
State of Florida

The Agency's Mission



The Agency Supports Persons with Developmental Disabilities in
Living, Learning, and Working in their Communities.



Agency Priorities

APD is focused on five priorities and works to meet and exceed these priorities every day:

- ❖ **Fiscal Accountability** - APD operates within the limits set forth in the General Appropriations Act.
- ❖ **Quality Services** - Ability to measure and track performance to ensure the highest quality care.
- ❖ **Employment** - People with developmental disabilities who desire work are competitively employed.
- ❖ **Waiting List** - APD adopts national and local best practices to serve people on the waiting list efficiently and effectively.
- ❖ **Thriving Providers/Businesses** - Review rates, evaluate, and reduce regulatory hurdles to enable providers to serve customers with the highest standards of health and safety.



Who Do We Serve?

To be eligible for Agency services, a person must have one or more of the following diagnoses:

- ❖ Autism
- ❖ Cerebral Palsy
- ❖ Down Syndrome
- ❖ Intellectual Disability
- ❖ Prader-Willi Syndrome
- ❖ Spina Bifida

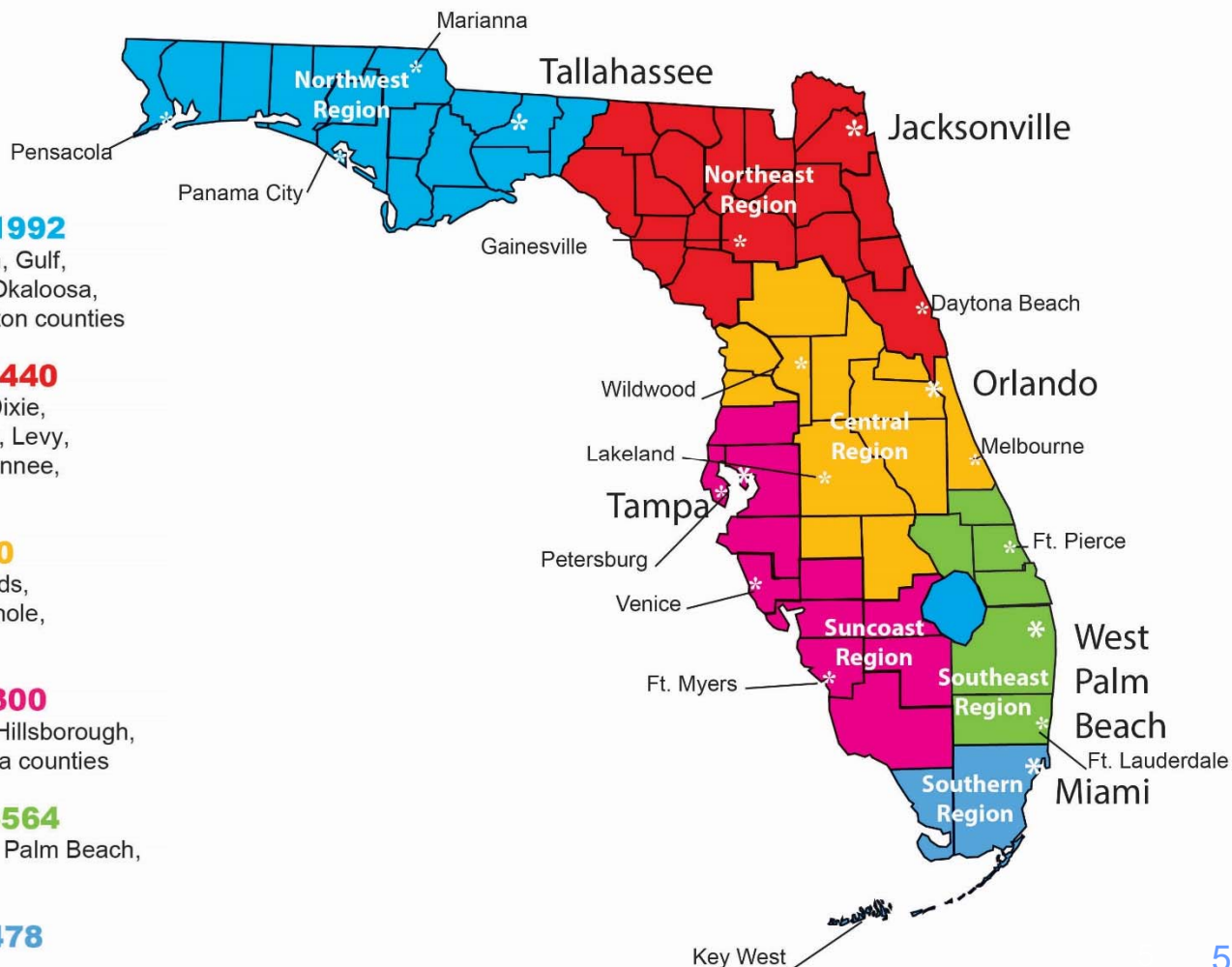




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APD Regional Map



Northwest Region (850) 487-1992

Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Okaloosa, Santa Rosa, Wakulla, Walton, and Washington counties

Northeast Region (904) 992-2440

Alachua, Baker, Bradford, Clay, Columbia, Dixie, Duval, Flagler, Gilchrist, Hamilton, Lafayette, Levy, Madison, Nassau, Putnam, St. Johns, Suwannee, Taylor, Union, and Volusia counties

Central Region (407) 245-0440

Brevard, Citrus, Hardee, Hernando, Highlands, Lake, Marion, Orange, Osceola, Polk, Seminole, and Sumter counties

Suncoast Region (813) 233-4300

Charlotte, Collier, DeSoto, Glades, Hendry, Hillsborough, Lee, Manatee, Pasco, Pinellas, and Sarasota counties

Southeast Region (561) 837-5564

Broward, Indian River, Martin, Okeechobee, Palm Beach, and St. Lucie counties

Southern Region (305) 349-1478

Dade and Monroe counties



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How Do We Carry Out The Agency's Mission?





Life Skills Development



Level 1 – Companion Services:

- ❖ Nonmedical Care
- ❖ Supervision
- ❖ Socialization Activities

Level 2 – Supported Employment:

- ❖ Job Search Assistance
- ❖ Develop or Operate Small Business

Level 3 – Adult Day Training:

- ❖ Community Participation
- ❖ Volunteer
- ❖ Access Community Resources
- ❖ Self-Advocacy



Supplies and Equipment

Consumable Medical Supplies:

- ❖ Nonmedical Supplies and Items to assist people with daily living activities
- ❖ For people 21 and older
- ❖ Unavailable through State Medicaid Plan

Durable Medical Equipment / Supplies:

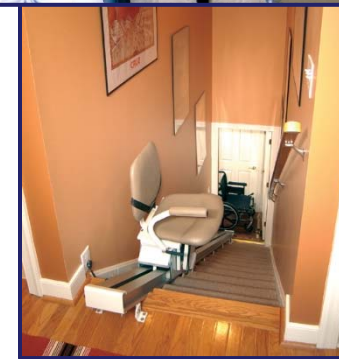
- ❖ Must Have a Prescription
- ❖ Examples are lap trays, grab bars, adaptive switches, door openers
- ❖ Unavailable through State Medicaid Plan

Environmental Accessibility Adaptations:

- ❖ Physical Adaptations to the Home
- ❖ Medically Necessary
- ❖ Enable Greater Independence in their Home

Personal Emergency Response System:

- ❖ Enable Greater Independence in their Home





Residential Services

Residential Habilitation:

- ❖ Daily living skills training and supervision
- ❖ Personal Hygiene Skills
- ❖ Homemaking Skills
- ❖ Social and Adaptive Skills

Standard Residential Habilitation:

- ❖ Assist people to acquire, maintain, or improve daily living skills

Behavior-Focused Residential Habilitation:

- ❖ More Intense Level of Service
- ❖ Impacts safety, health, progress, and quality of life

Intense Behavior Residential Habilitation:

- ❖ Behavior that is exceptional in intensity, duration, and frequency
- ❖ Needs cannot be met in a Standard or Behavior-Focused setting





Residential Services

Specialized Medical Home Care:

- ❖ 24-Hour Nursing and Medical Supervision
- ❖ Licensed Group Home
- ❖ For People with Complex Medical Needs

Supported Living Coaching:

- ❖ Wide Variety of Training and Assistance
- ❖ Support People Who Live and Maintain Own Homes or Apartments





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Support Coordination

Limited Support Coordination

- ❖ Basic supports that are less intense

Full Support Coordination:

- ❖ Significant Support to Ensure Peoples Health, Safety and Well-Being
- ❖ WSC Can Share Tasks with Individual, Family or Other Support People
- ❖ Age 21 and Older
- ❖ Children in Foster Care

Enhanced Support Coordination:

- ❖ Transition from Nursing Facility or ICF/DD to Community
- ❖ Assists People Who Need a More Intensive Level of Support





Therapeutic Supports & Wellness

Behavior Analysis Services:

- ❖ Goal to Change Behavior
- ❖ Analysis
- ❖ Development
- ❖ Modification
- ❖ Monitoring

Behavior Assistant Services:

- ❖ Provided for Limited Time
- ❖ Supervised by a Behavior Analyst
- ❖ Goal to Train Paid / Unpaid Support People to Assist Individual to Function More Independently

Specialized Mental Health Counseling:

- ❖ For People with Developmental Disabilities and Mental Health Diagnosis
- ❖ Restore to Highest Functional Level





Prescribed Services

The following services require a prescription and are for people 21 and older:

- ❖ Private Duty Nurse
- ❖ Residential Nursing
- ❖ Skilled Nursing
- ❖ Dietician Services
- ❖ Respiratory Therapy
- ❖ Speech Therapy
- ❖ Occupational Therapy
- ❖ Physical Therapy
- ❖ Transportation
- ❖ Adult Dental Services





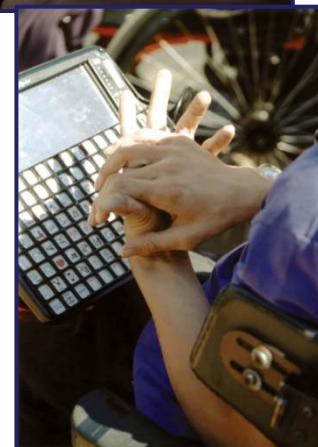
Waiting List Funding

- ❖ APD currently serves about 30,000 Floridians with developmental disabilities via the Medicaid waiver
- ❖ APD received \$36 million for FY 13/14 to reduce the number of people on the waiting list
- ❖ About 1,600 people were offered enrollment in the APD home and Community-Based Services Medicaid waiver because of the \$36 million
- ❖ More than 20,000 people are on the waiting list for the waiver
 - ❑ Some receive a limited amount of services
- ❖ Governor Scott has proposed \$20 million for FY 14/15 to enroll about 1,000 people into the local communities
- ❖ New referrals for services go onto the waiting list as they are presumed to be eligible



iBudget Florida

- ❖ 30,000 Floridians are currently enrolled in iBudget Florida.
- ❖ iBudget Florida is a simpler and more equitable, self-directed, and sustainable system.
- ❖ iBudget Florida gives customers wider choices, greater flexibility and more control over their services
- ❖ Customers choose, with assistance from their waiver support coordinator, how they want to spend their budget.
- ❖ iBudget Florida is a better way for APD to manage the Home and Community-Based Medicaid waiver.





Northeast Region Updates

❖ Employment Enhancement Project Outcomes

- ❖ FY 13/14 \$500,000 statewide funding; \$70, 000 NE region allocation
 - ❖ Region – Target was 28 employed, reached 22 employed (20 are still employed)
- ❖ FY 14/15 \$500,000 statewide funding; \$70,000 NE Region allocation
 - ❖ Region – Target was 28 employed, reached 38 Employed (34 are still employed)
- ❖ FY 15/16 \$1,000,000 statewide funding; \$140,000 NE Region allocation
 - ❖ Region – Target is 56 - 27 Employed as of Jan 15th

❖ State Funding for Waitlist to Waiver

- ❖ FY 13/14- 1600 individuals were able to move from waitlist to waiver
- ❖ FY 14/15- 1000 individuals were able to move from waitlist to waiver
- ❖ FY 15/16- ~~1000-2499~~ individuals are in process of moving from waitlist to waiver (300 regionally, majority are young adults transitioning from school to post school life)



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Thank you:

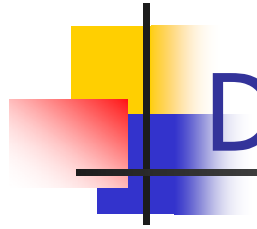
- **For more information about APD:**
 - ▶ **Northeast Region**
3631 Hodges Blvd
Jacksonville, FL 32224
Phone: (904)992-2407
Fax: (904) 992-2430
 - ▶ **Call 1-866-APD-CARES (1-866-273-2273)**
 - ▶ **Visit APDCares.org**



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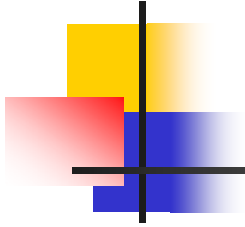
- ▶ **Renee Cooke; Employment Liaison**
- ▶ **Helen.cooke@apdcares.org**
- ▶ **(352) 955-6424 office; (352) 955-5787 Fax**

- ▶ **Belinda Hoyt; Community Resource Coordinator**
- ▶ **Belinda.hoyt@apdcares.org**
- ▶ **(386) 254-3969 office; (386) 238-4753 fax**



Division of Vocational Rehabilitation





Welcome

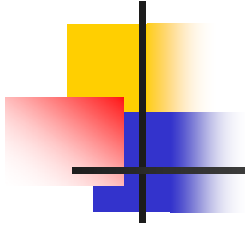
**The purpose of today's
presentation is to provide
information about the
Division of Vocational
Rehabilitation**



Topics

- **VR's Mission**
- **Referrals**
- **Responsibilities**
- **Eligibility**
- **Financial Participation**
- **Order of Selection**
- **Planning**
- **Services**





Vision



The Florida Division of Vocational Rehabilitation provides the services that are required for eligible customers to achieve an employment goal, with priority placed on serving the customers with the most significant disabilities.



Referral Process



- Anyone can call and refer a person with a physical, mental, or emotional condition that is considered to be a disability.

Referral information needed:

Name

Address

Phone number

Impairment

SS Number

Date of Birth

Contact Person & Phone Number



Appropriate Referrals

- Individuals who have a physical and/or mental impairment.
- Individuals' impairment constitutes a barrier to employment.
- Individuals who want to go to work.

Types of Disabilities

- Orthopedic
- Developmental Disabilities
- Deaf or Hard of Hearing
- Learning Disabilities
- Mental Health
- Chronic Medical Problems
- Seizure Disorders
- Brain & Spinal Cord Injuries





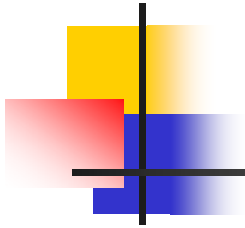
Financial Participation Determination

This means that the individual may be required to participate in the cost of certain VR Services. This will be reviewed with the individual by the counselor, who will also determine what percentage the individual may have to contribute toward the cost of VR Services.



Financial Participation Determination cont'd

- The financial need of individuals will be considered for determining the participation in the cost of vocational rehabilitation services.
- The individual's level of participation in the cost of services is based on the individual's plan of services, income, and includes consideration of work-related disability expenses paid by the individual.
- Individuals who meet the criteria for Exemption Status will not participate in the cost of vocational rehabilitation services.



Medical records



- Most Recent medical records (depending on the circumstance of the individual)
- If the counselor decides to purchase additional data or reports to assess an individual's disability, an appropriate specialty exam shall be secured. A signed report containing a diagnosis of the individual's disability shall be maintained in the individual's record.



Eligibility

- Must Meet Three Criteria:
 - Vocational Impediment
 - Requirement of Services
 - Prepare for, obtain, keep, or regain employment
- Vocational Impediment vs. Diagnosis
- Impediments must relate back to listed disabilities
- **After you apply for services, an eligibility decision will be made within 60 days.**



Order of Selection

- The purpose is to provide a fair and orderly way of determining the order individuals are served
- This is important when the VR agency cannot serve all applicants for services.
- Establishes assigned for categories individuals
- Categories are based on the significance of disability
- Federal law requires that individuals with the most significant disabilities are served first.



Order of Selection cont'd

- Once VR is able to serve an individual's needs, an individualized plan for employment (IPE) will be developed and implemented.
- Until that time, all eligible individuals will remain on a waiting list.
- Florida VR uses three order of selection categories



Order of Selection cont'd

The Three Categories are:

Category 1: Most Significant

Category 2: Significant

**Category 3: Less
Significant**



Order of Selection cont'd

Category 1- Most Significant

- serious limitations in three or more functional capacities in terms of work
- requires three or more primary services
- Services last at least 12 months.



Order of Selection cont'd

Category 2- Significant

- serious limitations in one or two functional capacities in terms of work
- requires two or more primary services
- Services last at least 6 months

OR

- an individual who receives SSDI or SSI based on his or her own disability



Order of Selection cont'd

Category 3

An eligible Individual with a disability which does not seriously limit a functional capacity in terms of work and/or services are expected to last less than 6 months.





Order of Selection cont'd

If you are determined eligible for the program, your counselor will discuss with you your category assignment, the waiting list and referral to other resources that may benefit you.

Rehabilitation Planning



- Once the individual is determined eligible for VR Services, the counselor will work with the individual to develop a plan called the Individualized Plan for Employment (IPE).
- The IPE will include the individual's chosen goal and the VR services the individual will receive.



Individual Plan for Employment (IPE)

Individual and counselor prepare the IPE together

- Employment goal
- Services needed to secure employment
- Comparable services
- Funding sources of on going services
- Expected date of employment

Employment Goal

- The Employment Goal is determined based on many factors including:
 - Previous Employment History
 - Unique Strengths
 - Resources
 - Priorities
 - Abilities
 - Capabilities
 - Interests

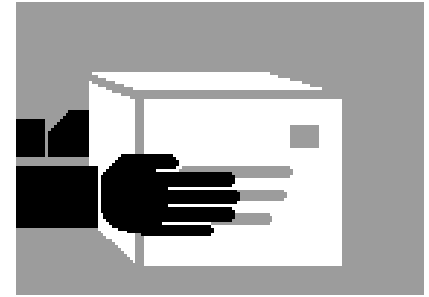


Counselor's role after developing IPE

- Provide, coordinate and evaluate services
- Provide counseling and guidance
- Provide information for Post Employment Services



Receipt of Services



- The types of services and the setting the individual chooses will be two of the most important decisions the individual may make during their planned program.
- These are decisions made by the individual and the counselor based on the individual's needs, abilities, and the types of services available in the community.



Factors that may delay the IPE process

- Individual fails to keep appointments
- Unrealistic expectations by the individual
- Access to available medical records
- Failure to maintain regular contact with counselor
- Individual fails to provide update demographic information

Job Placement



- When an individual is ready for employment, the Counselor will assist with finding job openings in the community. However, this is most often provided via purchase of services through other vendors.
- The individual's active involvement in job placement is important to successful employment.
- Transportation, clothing, and other items can be provided when directly related to employment.
- If changes occur that affect the individual's ability to obtain and maintain employment, the Counselor should be notified immediately.



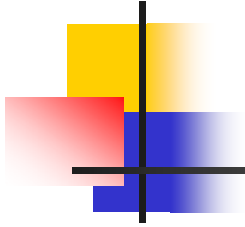
Closure

- After the individual has worked successfully for at least 90 days or 150 days (if supported employment is required), the individual and Counselor will discuss ending the Counselor's active participation in the individual's rehabilitation.
- Before doing that, it must be determined that the individual no longer needs VR Services.



LOCAL OFFICE LOCATIONS

- Thomas Clemons , VR Supervisor
25 Deltona Blvd, Suite 3
St. Augustine, Florida 32086
(904) 797-6250



THANK YOU !