



St. Johns County Sheriff's Office

MEDIA RELEASE

"Taking Care of People"

WINDSTREAM TELEPHONE SERVICE INTERRUPTION FOR HASTINGS CUSTOMERS

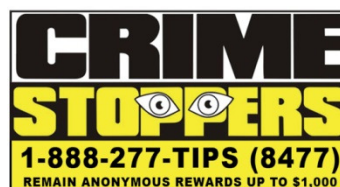
9 March 2017

Due to a telephone fiber cable that is owned by Windstream Telephone Service being cut in Hastings, Windstream customers in Hastings are experiencing a phone outage. Affected Windstream customers are unable to call 911 or call outside of their immediate geographic area. Customers in Hastings that are affected are only able to call from customer to customer within a small geographic area of Hastings.

To assist citizens in being able to reach assistance from the Sheriff's Office and from St. Johns County Fire/Rescue, dispatchers have been sent to St. Johns Fire Station 8 to answer calls from those affected and then relay those calls for assistance via radio or cell phone back to the Sheriff's Office or Fire/Rescue for dispatch.

Once again, if you are unable to connect with 911 from the Hastings, Elkton, and Flagler Estates area, please call Station 8 at (904) 692-3303 to reach the Sheriff's Office and Fire Rescue. While contractors are currently working to make repairs to the system, an estimated repair time is not available at this time.

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