- 1. Please make sure you're connected to a school or District network. A connection through our VPN will also work.
- 2. Click the "Start" menu button at the bottom-left of your Desktop and choose "Control Panel."



3. In the Control Panel, open "Mail."



4. Depending on your current Outlook configuration, you may be presented with two different interfaces. If you have no Outlook profiles, click **"Add..."** to create a new profile.

Otherwise, select **"Show Profiles"** to display a list of current profiles. Then, click **"Add..."** to create an additional profile.

🕽 Mail 본	
General	
Ine following profiles are set up on this computer:	
^	Mail Setup - SJCSD Office 365
	E-mail Accounts
~	Setup e-mail accounts and directories.
Add Remove Properties Copy	Data Files
When starting Microsoft Outlook, use this profile:	Change settings for the files Outlook uses to Data Files
Prompt for a profile to be used	Profiles
○ Always use this profile	Setup multiple profiles of e-mail accounts and Show Profiles
OK Cancel Apply	Close

5. Give the new profile a name, such as "SJCSD Office 365."



6. If you're on the correct network, the following **"Auto Account Setup"** window will automatically pre-populate your email account information. Just click the **"Next"** button to continue.

E-mail Account		
Your Name:	Gabriel L. Enriquez	
	Example: Ellen Adams	
E-mail Address:	Gabriel.Enriquez@stjohns.k12.fl.us	
	Example: ellen@contoso.com	

- 7. Outlook will now search for your account's mailbox. You may be prompted for authentication credentials during this search. Please use your STJOHNS account in the following format:
 - Your "E-Number@stjohns.k12.fl.us" for the username (E000000@stjohns.k12.fl.us)
 - Your E-Number's password for the password

٥	Add Account	×
Searching f	or your mail server settings	×
Configuring		
Outlook is ✓ →	completing the setup for your account. This might take several minutes. Establishing network connection Searching for Gabriel.Enriquez@stjohns.k12.fl.us settings Logging on to the mail server	
	< Back Next >	Cancel

8. Click **"Finish"** to add the new profile and account to Outlook.

٩	Add Account				
Congratula	tions!				
Configuring					
Outlook is	completing the setup for your account. This might take several minutes.				
~	Establishing network connection				
~	Searching for Gabriel.Enriquez@stjohns.k12.fl.us settings				
~	Logging on to the mail server				
Congi	Congratulations! Your email account was successfully configured and is ready to use.				
	< Back Finish Cancel				

9. Verify that your profile has been added, then click the **"OK"** button to close your Mail settings. You may also close the Control Panel window.

Mail	x			
General				
The following profiles are set up on this computer:				
SJCSD Office 365				
~				
Add Remove Properties Copy				
When starting Microsoft Outlook, use this profile:				
O Prompt for a profile to be used				
Always use this profile				
SJCSD Office 365 V				
OK Cancel Apply				

10. Open the **"Outlook"** email application from your Start menu to access your SJCSD Office 365 account.



0	· · ·	Inbox - Gabriel.Enrig	uez@stjohn:	s.k12.fl.us - Outle	ook	? 📧 —		×
FILE	HOME SEND / RECEIVE	FOLDER VIEW						
New Email	New Items + New	All To Manag	er ▼ il ▼	Move * Rules *	 □ Unread/ Read □ Categorize * □ Follow Up * 	Search People Address Book		
N	ew Delete Res	pond Quick Str	eps G	Move	Tags	Find		^
>	Search Current Mailbox (Ctrl+E)	🔎 Current I	Aailbox 👻					
lers	All Unread	By Date * Nev	vest↓ ▲					
Fold	▲ Today							
All	scom@stjohns.k12.fl.us Status: New Alert: Failed to Status: New	Connect to Co 5:27	РМ					
	scom@stjohns.k12.fl.us							
	Status: New Alert: Failed to Status: New	Connect to Co 2:58	PM					
	security@alertlogic.net Incident #1608112: ZeroAcces Incident ID 1608112 created o	s infected host 12:00 n Nov 19 2013	PM					
	UPDATING ADDRESS BO	OK. UPDATING Inbox (245 M	B)	CON	NECTED TO: MICROSO	ET EXCHANGE	7 B	8

Need assistance with this process?

If you require technical assistance with this process during the hours of **7:30 AM** and **4:30 PM**, **Mon-Fri**, please call the Information Technology Help Desk at **904-547-HELP (4357)**, if at home or outside the district, or **1-HELP (1-4357)** from inside any District building. If you need assistance outside of normal business hours, please submit a WebHelpDesk ticket at <u>https://WebHelpDesk.stjohns.k12.fl.us</u>.